NOOSA Libraries

LIBRARY MEMBERSHIP TERMS AND CONDITIONS

By becoming a member of Noosa Libraries, you agree to comply with the following Terms and Conditions of Use:

1. You must comply with the Copyright Act 1968 and Copyright Amendment Act 2006.

2. The personal details you provide to Noosa Council, as part of your membership, are true and correct.

3. Children under 16 will need a parent or adult to become a member. The adult is responsible for items borrowed.

4. Parents and guardians are responsible for their children's selection and use of library materials and services, including access to material on the internet and on eLibrary platforms.

5. You are required to advise staff as soon as possible of any changes in membership details or loss of library card.

6. You agree to take good care of all library material borrowed and will pay charges resulting from loss or damage to these materials.

7. You must obey the lawful direction of library staff at all times and act in accordance with the Welcoming and Safe Space Protocol and Computer and Internet Conditions of Use.

8. The Library Membership Terms and Conditions may change from time to time and will be available at library service points and on Council's website.

Library Charges include

- There are no overdue fees for library items. However, replacement costs may apply for any items lost, damaged or destroyed while borrowed.

- Printing and copying is available with prices starting at 20c per page (no refunds available).

- Interlibrary loan charges may apply for items which are only available from fee charging libraries.

- Fees apply for the Red Hot Reads, a no wait best seller rental collection offering high demand titles for a 10 day loan period.

- Meeting Rooms can be hired for a fee with rates for Commercial and Community/Not for Profit Groups.

- A full listing of all library fees and charges is available on Council's website.

Privacy Collection Notice

1. Noosa Council is collecting your personal information in accordance with the Information Privacy Act 2009 (OLD) and Council's Privacy Policy to:
    a) Provide library services to you, including issuing library membership cards and library notices and processing library membership applications;
    b) Verify a person's identification and provide customer protection;
    c) Tell you about our library services, including through email notifications and newsletters and targeted marketing;
    d) Provide you with customer service functions, including the handling of customer enquiries and complaints;
    e) Process any enquiry you have submitted to us, contact you and provide you with information in relation to your enquiry;
    f) Maintain public safety and incident reporting on our premises;
    g) Comply with audit and safety requirements; and,

2. Noosa Council will use the personal information collected for one of these purposes identified above.

3. Access to your personal information will only be provided to appropriate Council employees and authorised officers. Noosa Council may disclose information externally to third party providers we work with for the purpose of providing library services. Your personal information will not be disclosed to any other party unless permitted or required by law.

4. Council handles your personal information in accordance with the following legislation:
    a) Information Privacy Act 2009
    b) Queensland Libraries Act 1988
    c) Local Government Act 2009
    d) Work Health and Safety Act 2011