

### **INTERNET USE POLICY**

Noosa Library Service offers members and visitors to the Noosa Shire access to computers, software, and the Internet. The Library is a public place and users of computers and wireless internet service are asked to be considerate of others. In addition, users of Library PCs, Library Internet and Library WiFi are expected to abide by the following Terms and Conditions. Use of the Library PCs, Library Internet and Library WiFi implies acceptance of these Terms and Conditions.

#### **Use of Library PCs, Library Internet and Library WiFi**

1. Users agree to comply with all copyright laws (displayed at printing station) and any applicable Federal and State legislation.
2. The Noosa Library Service is not responsible for any loss or damage occurring from the use of this resource, including accuracy or content of web sites, technical difficulties, service interruptions or the transmission of computer viruses.
3. Users are expected to be able to use the computers without staff assistance.
4. Noosa Library Service runs software to protect the PCs from viruses and setting changes.
5. Users must not attempt to make changes to the setup or configuration of the computers. This includes the loading of software applications including games.
6. The intentional downloading and/or viewing of material on the internet that contains content considered to be offensive is expressly prohibited.
7. The Library reserves the right to limit download amounts, and may restrict access to certain sites, including but not limited to, content streaming sites, to ensure equitable access to all users.

#### **Inappropriate use of the Library PCs, Library Internet or Library WiFi**

Inappropriate use of Library PCs, Library Internet or Library WiFi may result in the user having computer, internet or WiFi access cancelled or suspended. Further action may be taken including the user being banned from use of the library or appropriate law enforcement agencies being contacted and may lead to prosecution. Inappropriate use includes but is not limited to:

1. Display or downloading of pornographic or offensive material;
2. Modification of library hardware, settings, or software;
3. Illegal, criminal or anti-social (intimidation, harassment, bullying) internet use;
4. Damage to or theft of library resources;
5. Refusal to vacate an internet PC when a booking has expired and access is required by another user.

## **General Conditions**

1. Library PCs, Library Internet and Library WiFi is available at all branches during opening hours.
2. Users can either be current members or visitors to Noosa Library Service.
3. Access to and use of Library PCs, Library Internet and Library WiFi is free of charge.
4. Printing is available via Library PCs only on paper supplied by the library.
5. There are charges for printing.
6. Bookings can be made up to 7 days in advance, for a maximum of 1 hour per day. Users must abide by the time limit of the booking.
7. Bookings are automatically cancelled if the user has failed to arrive 15 minutes after the scheduled starting time. The time is defined by the computer clock.
8. Prior to the end of the allotted time it is the user's responsibility to ensure all documents are saved appropriately. At the end of the session the computer will log out and all data not saved on a portable storage device will be lost.
9. Users are required to log off the computer at the end of the session to ensure that private information is not viewed by others.
10. All library computers shut down automatically 15 minutes before the library closes.
11. If using sites with sound, patrons are requested to use headphones to ensure minimal disruption to other patrons.
12. Please report any technical issues to Library Staff.

## **Parental permission and supervision**

Supervision of internet use or restriction of access for library users under the age of 16 years is the responsibility of the parent/legal guardian.

## **Definitions**

*Council* means Noosa Shire Council.

*Library* means a library belonging to, or under the control or management of Council and includes the buildings, rooms, offices, passageways, foyers, meeting rooms and adjacent entrances.

*User* means any person, whether or not a member, who visits a library for the purpose of using any library resources and/or facilities.

*Member* means any user who has a current membership card.

*Authorised Staff Member* means any person officially employed by Council.